Frequently Asked Questions (FAQ’s) About Krapf School Bus Transportation

1. **What kinds of training does your bus driver receive?**
   All school bus drivers in Pennsylvania must hold a Commercial Driver’s License (CDL), pass an extensive physical exam, complete a certain number of hours of classroom and behind-the-wheel instruction, and pass a series of school bus driver’s tests administered by our own state certified examiners. At Krapf’s, we go above and beyond basic requirements by providing each driver with student management training and ACT 126. Our drivers also receive additional training throughout the year on a variety of safety topics. Bus drivers must go through all background and driving record checks annually. Additionally, all school bus drivers must recertify their school bus driving endorsement every 4 years. This involves 7 hours of classroom training 3 hours of behind the wheel driving as well as a written test.

2. **Will my child be assigned a seat on the bus?** Drivers are permitted to assign seats and various districts require that drivers do this as a rule.

3. **How will I know my child’s bus driver’s name?**
   For the first two weeks of school, bus drivers will have name placards by the door of their buses. We encourage you to say hello and help your child to learn their driver’s name. (Sometimes this is impossible due to driver shortage but each driver is identified with an ID badge. A substitute driver may be placed on the run until a permanent driver is assigned.)

4. **Who should I call if I have a question or concern?**
   In most cases, you should contact your school district’s transportation department, but we always welcome phone calls, as well, at: 610-942-2924 ext 1.

5. **What kinds of safety checks do your buses go through?** Drivers perform a thorough pre trip each and every morning and Krapf service technicians perform ongoing preventative maintenance beyond manufacturer recommendations. Our buses are inspected twice a year by our own certified service technicians as well as once a year by the Pennsylvania State Police.

6. **Who determines bus stops and travel routes?** Your school district is responsible for determining your child’s bus stop.

7. **If I feel my child’s bus stop should be changed, who should I contact?** Contact the Transportation Supervisor for your district.

8. **If my child has a conflict on the bus with another child, should I discuss it with the driver or the school?** It is a good idea to let the driver as well as the school know about the conflict so that they can work together to resolve the issue.
9. **What if my child wants to ride the bus only one way to or from school, or wants to ride it some days and be driven to school on others?** It is always a plus when the driver is familiar with your child but if the situation requires them to be an infrequent rider have them let the driver know they are on the bus in the afternoon. If their name and bus stop is on the roster they are permitted to ride whenever they wish.

10. **How do you determine whether it’s safe for school buses to travel on snowy and icy days?**
    Each school district must evaluate its own road conditions and work as a team, often with Krapfs, to make the best decision possible based on forecasts and road reports.

**Safety Tips to review with your Child**

1. Observe classroom conduct.
2. Be courteous, use no profane language.
3. Do not eat or drink on the bus.
4. Keep the bus clean.
5. Co-operate with the driver.
6. Do not damage the bus or equipment.
7. Do not tamper with bus equipment.
8. Stay in your seat.
9. Keep head, hands and feet inside the bus.
10. Do not fight, push or shove.
11. Do not bring pets on the bus.
12. Do not bring flammable material on the bus.
13. Do not smoke.
14. The bus driver is authorized to assign seats.