**Rosetta Stone Ipad Support**

FYI: The following languages do not work on an ipad: Dari, Indonesian, Latin, Pashto, Swahili, and Urdu. If a student chooses one of them and the class is using ipads, they will need to use the computer.

FYI: The ipad app "Rosetta Course," will have some advertisements and rating pop ups that show up. Have students click the X in the corner when they do appear.

FYI: You are using the "Rosetta Course" app and not the "Totale" app.

Logging in (The login screen of some app versions vary a little. The buttons are all the same)
- Type in username
- Type in password
- Click the little house to show the third row of boxes
- Type in downingtownsd

Icons on the activity bar

<table>
<thead>
<tr>
<th>Completed activity</th>
<th>In progress activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current activity</td>
<td>Unavailable activity</td>
</tr>
<tr>
<td>Did not receive passing score</td>
<td></td>
</tr>
</tbody>
</table>
How to access the Settings menu

The Settings button is located on the application’s home screen. In the Settings menu you will be able to turn off Speech Recognition, change Speech Precision, set your voice type, turn off the feature to continue automatically to the next screen, and disable sounds for correct and incorrect answers.

In-activity options

Clicking the “Pause” button in the bottom corner of an activity screen will reveal the lesson learning path along the bottom of the screen and a “return home” icon in the top-left corner of the screen.

You can also access the “Show Answers” icon from this screen. Clicking the "Show Answers" icon will temporarily pause the activity and display the answers on the screen.

Zoom to see images and text - Rosetta Course™ has the capability for you to zoom in to the text and images as you move through the lessons.

Will my progress sync?-Yes! The time that you spend in the Rosetta Course™ mobile application will be counted in your program usage report. The progress that you make in this app will sync with your online account, and vice versa.
Error Message: Error SYS 187, "Invalid Parameters"

This error can be caused by refreshing the “launch” window. If you press Backspace, F5, Ctrl+R or many other key combinations during or after the Course application launch window is loading, this error may appear. There are many browser extensions, toolbars, and local security software packages that refresh new windows or reset the connection or session.

Note: If you are using this program at work or school, please contact your internal support department to troubleshoot this issue.

This error is not caused by any setting within Rosetta Stone, so you will need to determine which program is causing the page refresh using the steps below:

Restart your browser (close all windows) and attempt to use the program after each step, and stop when the issue is resolved.

- Clear your cache and cookies.
- Disable all toolbars and security extensions for your browser.
- Disable any local security software.
- Uninstall and reinstall Adobe Flash. (get.adobe.com/flashplayer)
- Try using a different browser, such as Mozilla Firefox or Google Chrome.

If you have completed all of the steps above and your issue is not resolved, please contact Rosetta Stone Support for further troubleshooting.