How to enter a Technology Request via assistme.dasd.org

1. The first step is to go to https://assistme.dasd.org/.

2. If you are DASD staff or student, enter your district network username and password. If you are a parent visiting for the first time, please select Self Register to create an account. Click Log In.

3. Click New Technology Request.
Select the service category that best describes your problem. We ask that you please submit one request per issue that you are having. If you are submitting for a student, one request per student. This helps us to get your ticket to the right team.

Select the service within the category that best describes your problem. If you're not sure, there's usually a general request option within each service category.

Enter a brief summary of your problem.
Then, enter a detailed description of the problem. Please include any steps you may have taken to troubleshoot or try to resolve the problem.

Select your school or building name and room number. If you are submitting this for a student, please select the school that the student attends. This is very important so that we can provide assistance as quickly as possible.

Be sure to remember to submit your ticket by clicking Save.
You can also check on the status of tickets that you have already submitted by clicking My Technology Requests.

Click on the ticket ID number of the request you wish to view.

You can see any notes that have been entered by Technology Department staff and add your own notes to respond to questions they might have.
When you're done, click Logout.

That's it. You're done.