

From: MC 6GC <noreply@dasd.org>
Sent: Monday, April 6, 2020 7:07 AM
To: Marsh Creek Sixth Grade Center Recipients <recipients@dasd.parentlink.net>
Subject: If Your Child Is Having Issues Accessing Schoology

Dear MC Parents,

Hope everyone in your home is healthy.

If your child is having issues with logging into Schoology, here are a few troubleshooting tips:

1. First RESTART the iPad. Do a hard reset if possible. To do this, press and hold the power button and the home button at the SAME TIME and DO NOT let go until you see the black screen and the apple reappear.
2. Check to make sure the iPad is connected to the DASD Lightspeed proxy browser(Directions attached)
3. Follow the attached "Student Login to Schoology Directions" step by step, even if your student thinks they know how to login. One of the most common mistakes being made right now is that when students type in Marsh Creek Sixth Grade Center, there are now two schools with the name "Marsh Creek"...be sure to select the "Marsh Creek" in Downingtown.
4. If all else fails, open Safari and enter the following web address to login to Schoology:
<https://schoolology.dasd.org/>

Directions will also be posted on our website today - have a great day!

MC6GC

Attachments:

-  [Lightspeed Directions - MOST UPDATED 2019.pdf](#) (385.6 KB)
 -  [2019-20 Student Schoology Login Directions.pdf](#) (275.2 KB)
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